

Ten lessons we'll take away from the pandemic

1. A strong culture counteracts chaos
2. Employee wellbeing takes on new meaning
3. Managers matter (a lot)
4. Use two ears and one mouth
5. Flexibility has many dimensions
6. Building social capital requires creativity
7. Inclusion is essential
8. Technology is the tie that binds
9. Talent decides its terms
10. The Growth Mindset directs the path forward

